



**TOGETHER\***  
we value each other's  
talents and contributions.



# AT A GLANCE



## OUR STRATEGIC ASPIRATION

Becoming Africa's preferred gateway



## OUR PURPOSE

Empowering your prosperity



## OUR VALUES

### INTEGRITY

We are truthful, ethical and committed to doing the right thing

### INNOVATION

We are creative, bold and embrace doing things differently, with our customers in mind

### TRUST

We believe in, count and rely on each other to deliver consistently and walk the talk

### COURAGE

We speak up, hold each other to account and challenge each other to constantly improve

### RESPECT

We value everyone and treat them with respect and fairness

## COLLABORATORS

# 423

## CLIENTS

# + 50,000

## OUR 4 MAIN BUSINESS ENABLERS

HUMAN CAPITAL

CUSTOMER EXPERIENCE

TRANSFORMATION

COMMUNICATION



## OUR 5 REVENUE GENERATORS

PERSONAL FINANCIAL SERVICES

CORPORATE BANKING

INTERNATIONAL BANKING



TREASURY OPERATIONS

PRIVATE BANKING



# AT A GLANCE

## OUR ACCOLADES IN 2021

OUR STRONG CREDENTIALS HAVE BEEN RECOGNISED THROUGH VARIOUS AWARDS:

GLOBAL FINANCE MAGAZINE



BEST PRIVATE BANK MAURITIUS 2022



BEST SME BANK MAURITIUS 2022

GLOBAL RETAIL BANKING INNOVATION AWARDS 2021



BEST MASS AFFLUENT BANKING OFFERING

GTR LEADERS IN TRADE AWARDS 2021



BEST TRADE FINANCE BANK IN MAURITIUS

CAPITAL FINANCE INTERNATIONAL (CFI.CO)



BEST CUSTODIAN BANK 2021 (INDIAN OCEAN)



BEST INTERNATIONAL BANKING 2021 (INDIAN OCEAN)

## BUSINESS REGISTRATION NO:

C07040612

## REGISTERED OFFICE:

16, Sir William Newton Street  
Port Louis, Mauritius  
Telephone: (230) 202 9200  
Fax: (230) 212 8883  
Website: www.bankone.mu

## NATURE OF BUSINESS:

Bank One is licensed by the Bank of Mauritius (BOM) to carry out banking business in Mauritius.

THE BANK ALSO HOLDS THE FOLLOWING LICENCES:

LICENCE	ISSUER
Licence to act as Insurance Agent in Mauritius	Financial Services Commission of Mauritius
Licence for distribution of financial products in Mauritius	Financial Services Commission of Mauritius
Investment Adviser (Unrestricted) Licence in Mauritius	Financial Services Commission of Mauritius
Custodian Licence	Financial Services Commission of Mauritius
Custodian Services (NON-CIS) Licence	Financial Services Commission of Mauritius
Representative of Investment Adviser (Unrestricted) Licence Mr Guillaume Passebecq	Financial Services Commission of Mauritius

## MAIN CORRESPONDENT BANKS:

Citibank NA, London  
Citibank NA, New York  
JP Morgan, New York, USA  
Sumitomo Mitsui Banking Corporation, Japan  
Mizuho Bank Limited, United Kingdom  
MashreqBank PSC, Dubai City  
Axis Bank, Mumbai  
Bank of China Limited, Johannesburg

SBM Bank (Mauritius) Ltd, Mumbai  
I & M Bank Limited, Nairobi, Kenya  
BNI Madagascar, Antananarivo  
DBS Bank Ltd, Singapore  
Absa Bank Ltd, Johannesburg  
FirstRand Bank Ltd, Johannesburg  
The Standard Bank of South Africa Limited, Johannesburg  
Abu Dhabi Commercial Bank, Abu Dhabi

## EXTERNAL AUDITORS:

Deloitte 7<sup>th</sup>-8<sup>th</sup> Floor  
Standard Chartered Tower  
19-21 Bank Street  
Cybercity, Ebène, Mauritius

# AT A GLANCE

FROM AFRICA, FOR AFRICA



-  OUR SHAREHOLDER NETWORK
-  OUR COUNTRY COVERAGE

# BRANCH NETWORK



**MAIN BRANCH**  
16, Sir William Newton street,  
Port Louis

**FLACQ**  
Charles de Gaulle Street,  
Central Flacq

**ROSE HILL**  
342, Royal Road,  
Rose Hill

**QUATRE BORNES**  
74, St Jean Road,  
Quatre Bornes

**VACOAS**  
John Kennedy Avenue,  
Vacoas

**CUREPIPE**  
A10 Royal Road,  
Curepipe

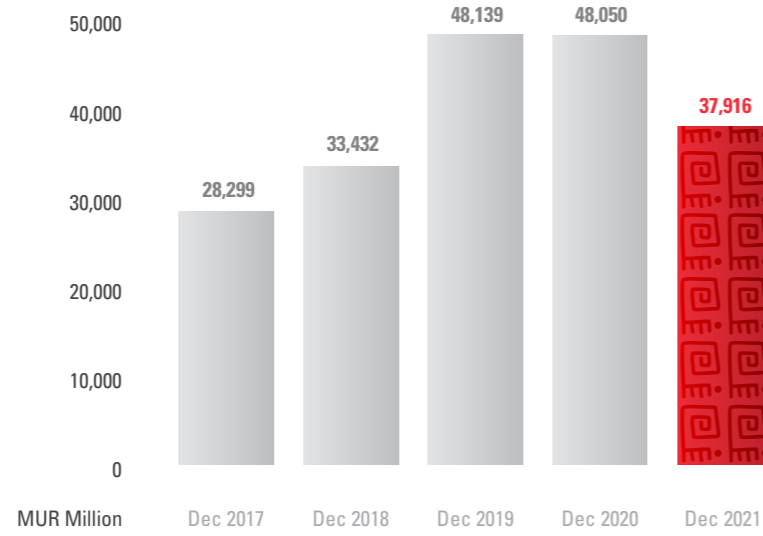
**ROSE BELLE**  
G-29, Centre Commercial du  
Vieux Moulin, Rose Belle

**PHONE:**  
+230 202 9200

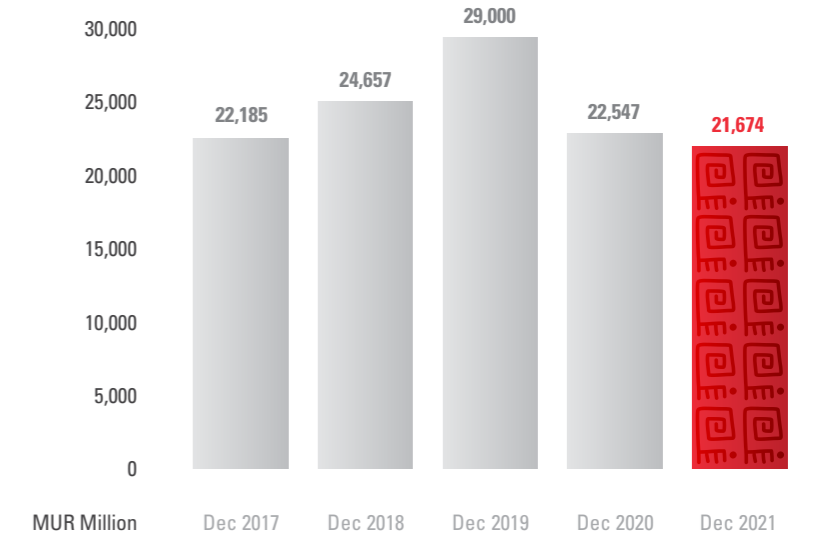
**EMAIL:**  
contactcentre@bankone.mu

# FINANCIAL HIGHLIGHTS

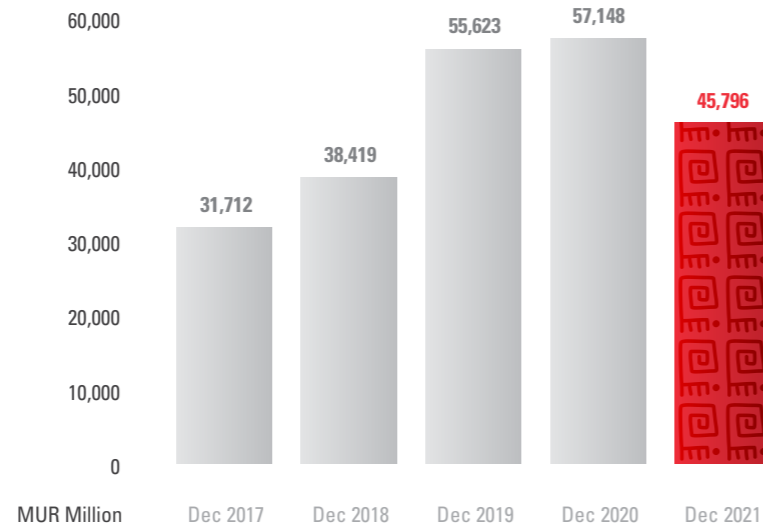
## TOTAL DEPOSITS



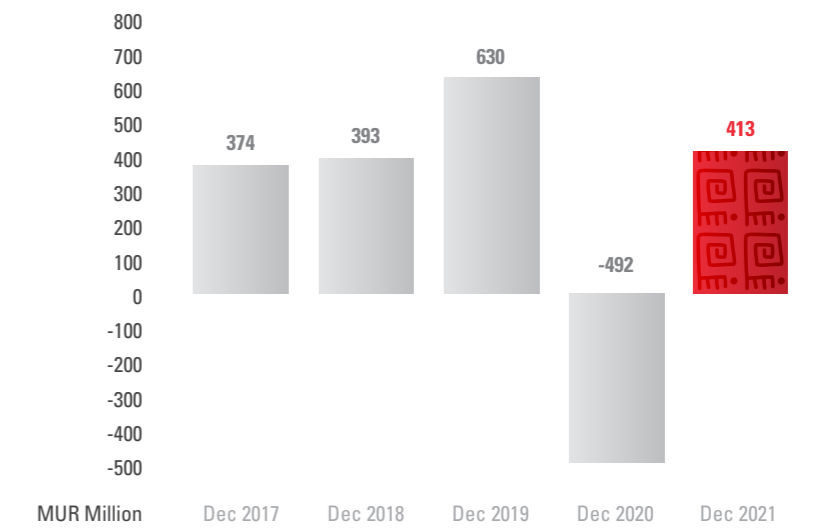
## GROSS ADVANCES



## TOTAL ASSETS

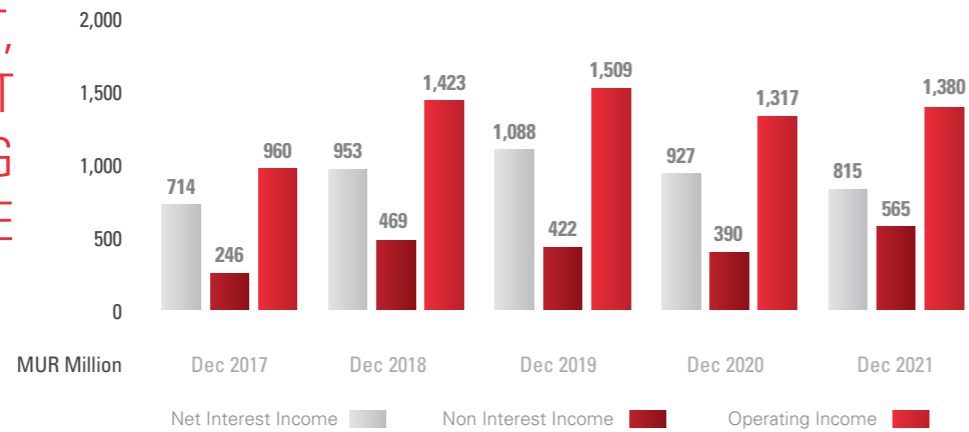


## PROFIT AFTER TAX

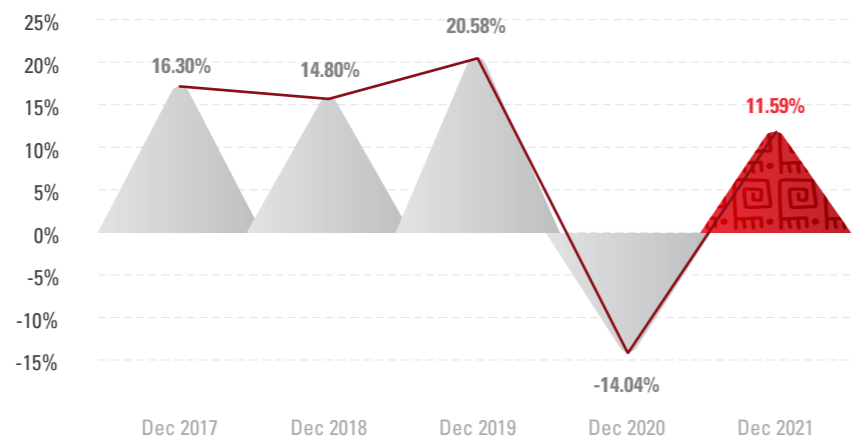


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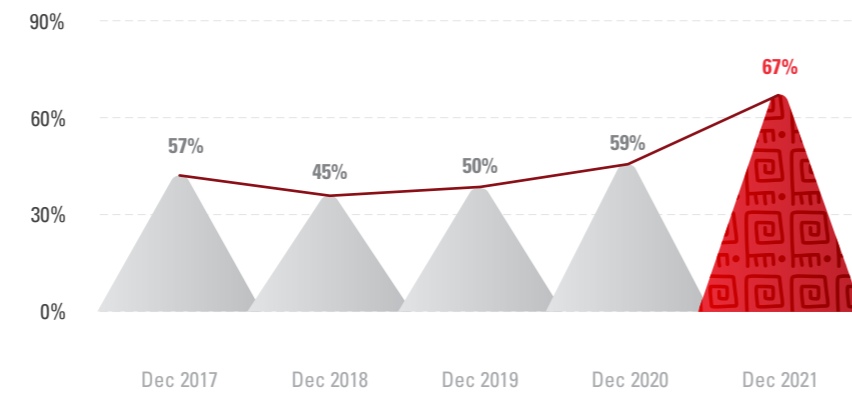
## NET INTEREST, NON INTEREST AND OPERATING INCOME



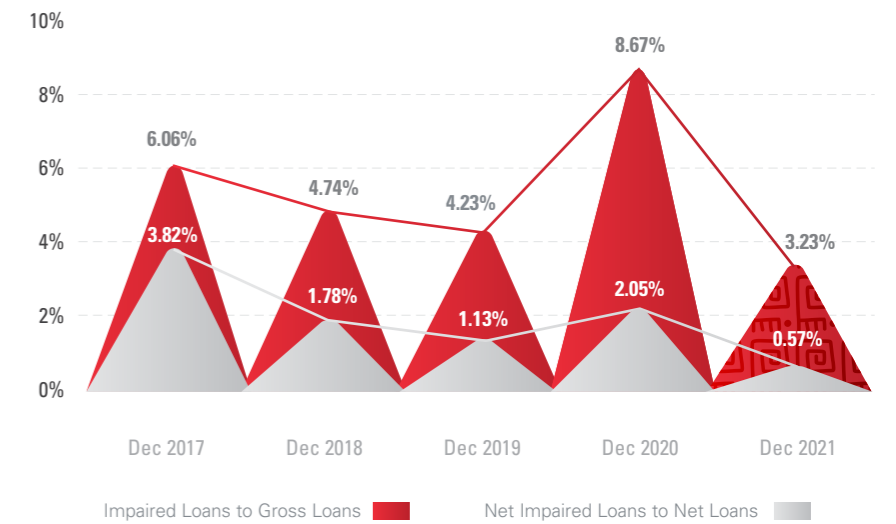
## RETURN ON EQUITY



## COST TO INCOME RATIO



## IMPAIRED AND NET IMPAIRED LOANS RATIOS



## CAPITAL ADEQUACY ASSESSMENT

